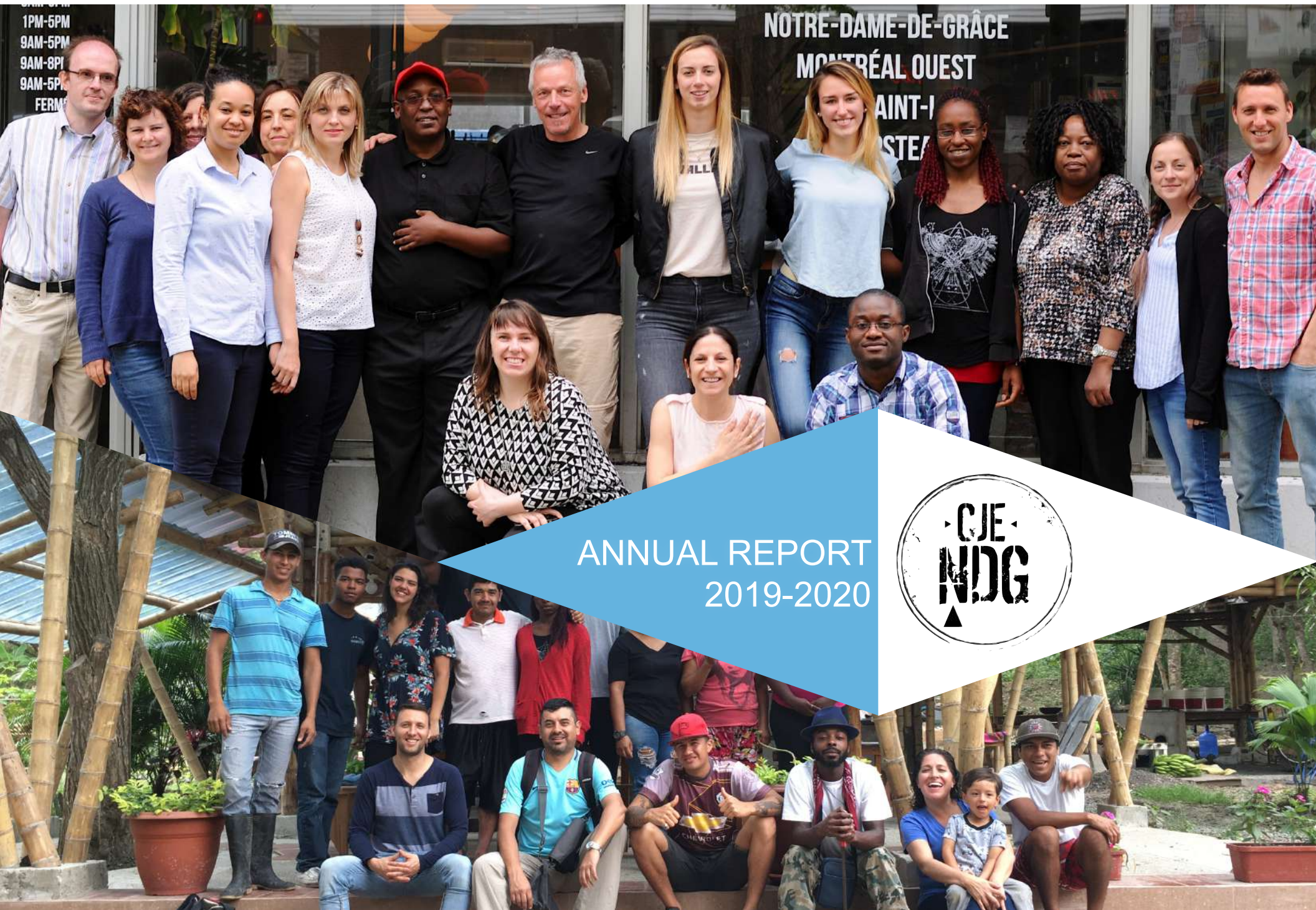


WWW.CJE-NDG.COM



ANNUAL REPORT
2019-2020





HANS HESINGER
EXECUTIVE DIRECTOR

A word from the President and from the General Director

Dear clients, partners and sponsors

The Carrefour Jeunesse Emploi de Notre Dame-de - Grace (CJE NDG) has been playing a key role in the field of socio-professional integration services for more than 20 years now.

We would like to thank you again on behalf of the Board of Directors for your support, your collaboration and your faith in our organisation and our services.

We would also like to thank all those who have come through our doors throughout the year. You are the reason we are here!

This major crisis that we are currently going through requires that we change our approach and our way of doing things.

However you can be sure that we will find effective and sustainable solutions so that the CJE NDG can continue to play its crucial role in the community. Our team will be there for you more than ever before!

We will make the best of all our skills and resources to support you in these difficult times.

We are very honored to present our achievements, activities and projects in the last year through this report.

Everything will be fine! Thank you!



ANDREA CLARKE
*PRESIDENT
OF THE BOARD
OF DIRECTORS*

16-35 ans

309 CLIENTS

**75 % have found a
job or returned to
school**

The heart of our mission consists of employment services for clients between 16 and 35 years old. Our counselors work closely with young people to develop winning strategies and help them find a job that meets their interests and skills. (through individual meetings, meetings with employers, group workshops). Our team also provides information on school programs and professions so that our participants can fully succeed in their professional integration.





35 ans +

163 clients

**70% have found a job
or pursued further
education**

We have developed our program for clients over 35 as a response to an urgent need in the NDG community. This program offers employment services adapted to the professional integration needs of clients having many years of experience in the job market and needing to upgrade their skills. Our overall target has been reached before the pandemic.

**81% of participants
have found a job or
pursued further
education**

**32 clients
32 professional
mentors contacted**

**Québec
Pluriel**

Québec Pluriel is a mentorship project which aims at the professional integration of newcomers through meetings with professionals in their field. These mentors share their experience and provide information and advice, for example on the key positions and companies, the skills required, the resume and the LinkedIn profile. They can also share their contacts and refer clients as needed.



Fresh Start

22 participants

**9 youth have
found a job
or are back in
school**



Fresh Start is a program designed for young adults between 18 and 29 years of age who want to find work or return to school. Services are adapted in order to counter socioeconomic barriers and achieve job stability. The framework offered takes into account the multiple ways that participants have been traumatized, without any judgment. In order to promote the development of essential skills for professional integration we offer weekly programming as well as individual counseling.



Creneau

181 committed youth

Autonomy support

Our autonomy support program serves adults between 18 and 29 years of age in meeting their basic needs so that they can begin their socio-professional integration process with greater confidence.

We offer individual counseling, workshops on essential skills and accompaniment outside the CJE if necessary. We also offer social involvement opportunities so that the youth can create a network while having a positive impact on the community.

This year, 76 young adults have been involved in projects with a social impact and about 20 young adults have received personalized support. We work together with multiple local and regional partners to this end.

School Perseverance

Our school perseverance program assists youth between 15 and 19 years of age in completing their high school studies or the program of their choice. We accompany them according to their objectives and the obstacles they face. We have worked with 30 youth this year. Among these participants 3 have returned to school and 5 have completed the school year or their high school diploma in line with their goals.



STUDENT VOLUNTEERING and ENTREPRENEURSHIP

These programs are part of our *Créneau* services that work towards putting into action entrepreneurial and volunteering initiatives started by high school students in our community

ENTREPRENEURSHIP

In 2019-2020 our Project Development Officer supported a group of youth in developing United Youths of NDG. This initiative in entrepreneurship involved 12 youth at the high school age for a summer program, giving them their first job and entrepreneurship experience that was both stimulating and enriching.

VOLUNTEERING

Our Development Officer also supported three volunteer projects in two high schools in NDG. These two schools each received financial support of \$ 1,000.

Royal West Academy

- Students in Leadership Prevention Program: This project consists of a series of activities to educate high school kids about drinking and driving hazards.
- Mental Health Committee: This group of students takes various actions throughout the year to raise awareness among young people in school on issues related to mental health.

Marymount High School

- Marymount International Annual Community Day: This day is dedicated to young people from primary schools in the neighborhood who will be entering high school the following year, to familiarize them with high school.

Volunteering

This part of our *Créneau* services focuses on promoting citizen engagement initiatives for young people in our neighborhood. Volunteering is a way of investing in your community by putting your skills at the service of citizens. Volunteers can then submit their project to the CJE where many opportunities are offered to them. Here for the year 2019-2020 are four examples of expertise exchange initiatives implemented:

- Website design for the *M4E* program
- Marketing and advertising design for the *M4E* program
- Zero waste management consulting services for the *Glambition* event
- Promotion and graphic design of the *Our digital future - C'est-ICI!*

M4E &

Entrepreneurship



"A memorable and rewarding experience that motivated me to deepen and explore my business idea. Meet inspiring people and discover a new way to do things. I would do it again anytime."

- Angelika Jangazina, Founder of the Zero Waste Project.



Entrepreneurship

Individual meetings: Our entrepreneurship service offers participants the opportunity to take their first steps towards launching their business. The main thing is to validate their project and then refer them to entrepreneurship support organizations in the Montreal region. This year, the program has helped twenty pre-start-up customers.

M4E

Montreal for Entrepreneurship (M4E) aims to explore and initiate the entrepreneurial potential of young adults who wish to start a business through an approach focused on coaching, co-development and international exchange.

During 2019, 6 young Montrealers had the chance to participate in this program, which included:

- A training week in Montreal;
- A week exploring entrepreneurship in Germany;
- Six months of individual coaching.

Personal Finance: *I'm in Charge*

68 participants



My Finances My Choices is a financial education program carried out in partnership with the Caisse Populaire Desjardins in the form of workshops for young adults. The goal is to give them the tools needed to make informed decisions about managing their finances. More than **68 participants** as well as students from Saint-Luc school and the surrounding community had the chance to attend the workshops offered.

The most popular of these are:

- The budget, figures that speak for themselves
- Employment income: from gross to net
- Taxes and duties
- Consumer goods, my choices, my influences
- The job market, my rights and my responsibilities
- Credit: it is in my interest to see it



Our Digital Future- c'est ICI!

Over the past 30 years, a new digital culture has fundamentally changed our world. What are the potential benefits of these changes, what are the potential disadvantages? The "Our Digital Future - it's HERE" project gives young people room to answer this question. **CJE NDG** has partnered with the **Goethe Institute** in Montreal and **ThinkYoung** in Europe to carry out a dialogue project between young Canadians and Europeans. This initiative is funded by the **Transatlantic Civil Society** Dialogues Program - EU-CanadaYouth of the European Commission. By answering questions surrounding this theme through six axes, young people have started a process of collaborative reflection to identify principles and public policies that will lead to a more inclusive digital society.

Through its partnership with this project, the **CJE NDG** collaborated in the recruitment of more than **131 participants** for physical gatherings as well as nearly **200 participants** online. The project has enabled our team to establish partnerships with important players such as the *Justin Trudeau Youth Council*, *Young Diplomats of Canada*, *Canada World Youth*, *CAN Youth Network*, *Oxfam*, the *CJE's* of the Island of Montreal and the *RCJEQ*, *LOJIQ* and a multitude of employment and community services across Canada. In addition, we generated 142 media mentions, discussed and hosted 40 policy makers and the participants produced 4 policy recommendations, 4 social media campaigns and 4 videos. The project will end in December 2020

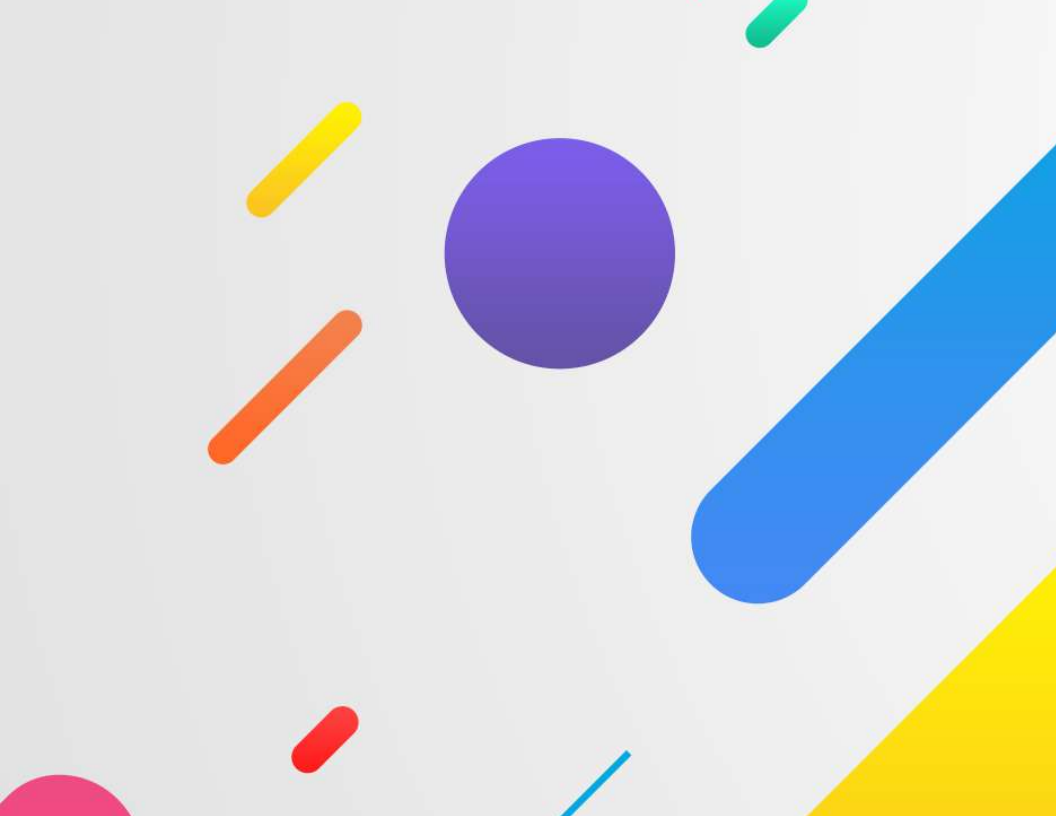
Citizen of the world



The **CJE NDG** has set up an international group internship project for socio-professional integration with the *Rio Muchacho farm* (www.riomuchacho.com). Through this project, **6 participants** aged 18 to 27 worked on a community work site. The project aimed at socio-professional integration, employability or returning to school and targeted a clientele with limited post-secondary education or risk of prolonged unemployment. The project took place over a 9-week period from October 21 to December 20, 2019.

The participants had the chance during the pre-departure training weeks to acquire environmental skills and to participate in workshops to practice Spanish. Subsequently, the community work site in Ecuador allowed participants to discover agricultural work: planting fruits and vegetables, reforestation, organic shrimp farming, cheese making, coffee preparation, making chocolate, making utensils, plates and baskets using plants, making aloe shampoo and learning how to compost. Participants also participated in renovations of houses (destroyed during the terrible earthquake that struck Ecuador in 2016).

After the program, some participants returned to school, or found a job upon their return to Quebec. Group life and routine (waking up early in the morning, planning activities, preparing meals, cleaning, washing up) were a fulfilling and rewarding experience for them, developing leadership and team spirit.



Speed-Jobbing

The **CJE NDG** organized a speed-jobbing event on January 14, 2020 in collaboration with the companies *Air Canada* and *Optima*.

21 young adults participated in this event with half succeeding at finding a position with these two employers



NDG Youth Round Table



The Round Table is a group of **NDG** organizations that work with young people aged 6 to 30 and their families. Its mission is to bring together organizations and institutions in order to support and consolidate the work that is done with young people. It also seeks to promote and encourage actions aimed at improving the quality of life and the health of the target population. Several programs are carried out in partnership with organizations such as Jeunes leaders NDG, the Homework Assistance Committee, the ICS (School Engagement Program) project or the NDG youth worker.

**13 youth got matched
with 20 residents**

Snow Brigade

The Snow Brigade snow removal project was carried out in partnership with the **CDN-NDG** borough. A cohort of young volunteers from the neighborhood were trained to help people with reduced mobility and the elderly with snow removal, allowing them to continue with their regular activities and move around in winter.



Je m'Intègre en Français



Since 2015, the CJE NDG has offered French conversation workshops to newcomers and to English speakers in the neighborhood. This year we welcomed a group in spring 2019.

Thank you to our team for all their important work!

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Project Development and Entrepreneurship

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Career Development Counsellor

David Charron
Career Development Counsellor

Despina Sourias
Assistant Director

Elena Cissé
Career Development Counsellor

Fabian Vanquelef
Webmaster

Hans Heisinger
Executive Director

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Career Development Counsellor

Jean-Marie Rugira
Career Development Counsellor

Jing Bai
Information and Recruitment Counsellor

Jonathan Platt
Youth Specialized Services Worker, Fresh Start

Kate Fatkulova
Information and Recruitment Counsellor

Lynn Worrell
Youth Intervention Worker

Madeleine Thibeault
Project Manager and Fresh Tutor

Marie Coiscaud
Administrative Assistant

Marie-Charles Boivin
Youth Round Table Coordinator (parental leave)

Mariel Rosenbluth
Youth Specialized Services Worker, Fresh Start

Mary Savvidou
Mentorship Counsellor, Québec Pluriel

Ronald Becerra
Career Development Counsellor

Steven McFadden
Career Development Counsellor

Tima Khan
Youth Round Table Coordinator

THANK YOU to our Board of Directors for their involvement!

Board of Directors 2018 – 2020 :

Andrea Clarke
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Abdoulaye N'diaye
Vice-President

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