

# Annual Report 2020 2021

Québec 



**CARREFOUR  
JEUNESSE  
EMPLOI NDG**

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**Thank you to all our Financial Partners**

The CJE NDG promotes the socio-professional integration of individuals aged 16 and over by offering them personalized support, thanks to the expertise and enthusiasm of our multidisciplinary and multilingual team.

# Message from the Executive Director and President of the Board

**Dear partners and participants,**

Recent research studies have found that the pandemic had particularly negative impacts on the employment, education, personal finances and social lives of youth. According to these same studies, public policies can mitigate these consequences if they support measures that allow agencies and organizations to adapt their interventions to each individual's specific situation and experience (i.e., precarious employment, lack of qualifications to work in sectors with a high demand for labour, difficult Community organisations and other social-change actors must be equipped and ready to respond to these new realities quickly and effectively. Of course, these same groups need adequate funding and a qualified workforce with good working conditions to be able to do so. The return of partial but recurring mission-based funding for the CJE was announced earlier this year. This news leads us to believe that we will be able to have a greater impact on the lives of our participants, especially those most vulnerable.

Our Board, staff and volunteers will meet the challenges of the coming years with patience, proactivity, passion and dedication. Our vision is to continue actively contributing to the creation of a world where poverty is alleviated and every person in our community feels empowered to lead the lives they want. Thank you very much to all of you, participants, partners and donors, for your trust, your commitment and your openness to finding sustainable solutions for a new era. Know that since its creation in 1999, the CJE NDG has been and will continue to be by your side!

**Hans Heisinger**  
Executive Director

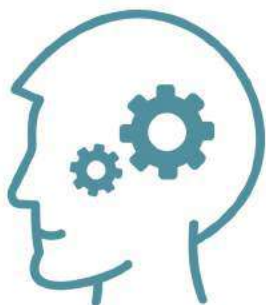


**Andrea Clarke**  
President of the Board of Directors



The core of our mission is without a doubt centered on our employability services that allow all individuals over the age of 16 in the territories we serve to benefit from personalised support in their socio-professional integration process. This year in particular (with the arrival of COVID-19), our entire team of career development counsellors and intervention workers adapted quickly to the transformation of all our services to a hybrid form combining online and face-to-face interventions. Overall, in our opinion, even though the job market was not favourable and there were fewer jobs, there was still an increase in demand for information on training programs and the various support measures offered the government.

Our mentoring program, **Québec Pluriel**, matches young immigrants with mentors in their fields of interest so that they can share their experiences and advice. Over the years, we have been able to create fruitful connections with experienced professionals who have generously given their time. On this same note, we extended our relationship with employers to better assist job seekers with employment opportunities.



## Employment, Mentorship and Career Exploration Support

**We also build a partnership with Bienvenue à NDG to create the Notre Diversité Gagnante project.**

The goal of the initiative is to offer real employment opportunities that contribute to the integration of newly arrived residents in the Notre-Dame-de-Grâce neighbourhood. The project offered participants the opportunity to attend workshops that prepared them to enter the Quebec labour market and then put them in touch with potential employers. We plan to expand this pairing service over the years to come and to make it available for all our participants.



**% of women : 56%**

**% men 44%**

**% of clients born outside of Canada : 75%**



**273**

**Participants**



**27**

**Online workshops and a speed-jobbing event, 300 registered participants**



**100**

**Employers contacted**



**22**

**Mentors from different fields**



Since its inception, the **CJE NDG** has been working with future entrepreneurs who wish to explore their entrepreneurial potential and business ideas. This year, we continued to meet with people interested in starting a business while giving virtual workshops.

**The M4E program**, which usually takes the form of two weeks of entrepreneurship training and initiation in Montreal and Germany, was transformed due to the pandemic. Our group of six participants decided to continue their journey despite the constraints and we developed the program virtually over a full year. We have offered a dozen workshops since June 2020 in addition to two exchanges with our usual German partners, one of which was a full ideation weekend. Despite the situation, one of our participants launched their business **le Dirty Closet**.

## From an Idea to Starting a Business

The **CJE NDG** works in schools and with youth in our community between the ages of 15 and 30 specifically through its **CRÉNEAU CJE** mandate. This component of our services is meant to encourage school perseverance and personal and social autonomy for young adults, as well as create learning opportunities through entrepreneurship and volunteer projects. This year, with the usual support of **Quebec's Youth Secretariat** and the financial support of other partners such as **Desjardins, the Fondation Centraide du Grand Montréal and Réseau Réussite Montréal**, as well as that of **MNA Kathleen Weil**, we were able to continue our exchanges with schools and youth. We offered support to school professionals, laptops to youth as well as online or face-to-face psychosocial support when possible.

To date, we serve five high schools, using experiential projects and programs to help youth discover their strengths and future career possibilities. We have even transformed the hip-hop learning workshops we deliver in collaboration with **W.O.R.D** into a guidebook for youth.

## Experiential-learning Projects, School Perseverance, Autonomy and Financial Literacy



Working with other community partners, we saw first-hand how organisations like ours play a crucial role in creating an environment conducive to better mental health and staying or returning to schools for teens and young adults.



**45**

Youth



**4**

Volunteer and entrepreneurial projects developed



**5K**

In funds for projects



**46% W**

**54% M**



**20**

Young people accompanied towards personal and social autonomy



**30**

Young people accompanied towards academic success



# Having an Impact through Volunteerism and Civic engagement

At the CJE NDG, we support citizen action by activating the leadership, empathy and talent of youth to support the continued development of the local community and beyond. [Here's a summary of our initiatives!](#)



## NDG Snow Brigade

For two years now, we have been working with the borough of CDN-NDG to offer a snow removal service to residents with reduced mobility. Ten youth volunteers helped more than twenty homes throughout our long Quebec winter.



## Our Organisations on Screen

A team of two young videographers decided to offer their video-making services to two NDG organisations during the pandemic by creating videos they can use to market.



## Supporting Montreal's homeless

Three young volunteers got together and decided to collect winter wear for Montreal's homeless shelters that saw an increase in users due to the pandemic.



**115**

Recommendations made,  
18 of which were retained

**1037**

Participants

**3500**

Reached via different  
digital platforms

## ***Our Digital Future - c'est ICI!***

As many borders around the world closed, the project, **Our Digital Future –C'est ICI**, became of great importance. Since 2019, the CJE NDG has worked in partnership with the **Goethe Institute** in Montreal and **Think Young** in Europe in order to bring together young Canadians and Europeans. The goal was to create a series of events that would allow teams to make policy recommendations that will increase youth participation and inclusion online. Our events that were meant to be in-person in different Canadian and European cities were quickly redesigned to accommodate a 100% online participation. The project was a success for the youth and all partners involved.



# The Table de concertation jeunesse NDG (TJNDG)

The TJNDG brings together NDG organisations that work with families and youth between the ages of 6 and 30. Its mission is to support and consolidate the work of its members while promoting and encouraging actions to improve the quality of life and health of the targeted population.

In 2020-2021, the TJNDG conducted its in-person, group projects in line with public health measures. Homework support programs were mainly offered online and had to be reduced, but NDG youth were able to receive more personalized help. The new teen tutoring program was also moved online and matched 19 youth with a volunteer tutor. Over the last year, the youth worker conducted a lot more one-on-one interventions. Many young people were referred to him mainly due to challenges brought on by greater levels of isolation.

The TJNDG also worked on a new youth portrait, which will be released in the Fall of 2021 and will be the base for its strategic planning process. The need for mental health support arose as a pressing issue throughout the focus groups and research. With this in mind, the TJNDG members want to dedicate a part of Quebec's Public Health Department's grant to the development of a new collective mental health project.

# Our Multiple Engagements

The CJE NDG is a member of the following networks, advisory groups and working committees:

**Forum jeunesse de l'Île-de-Montréal**

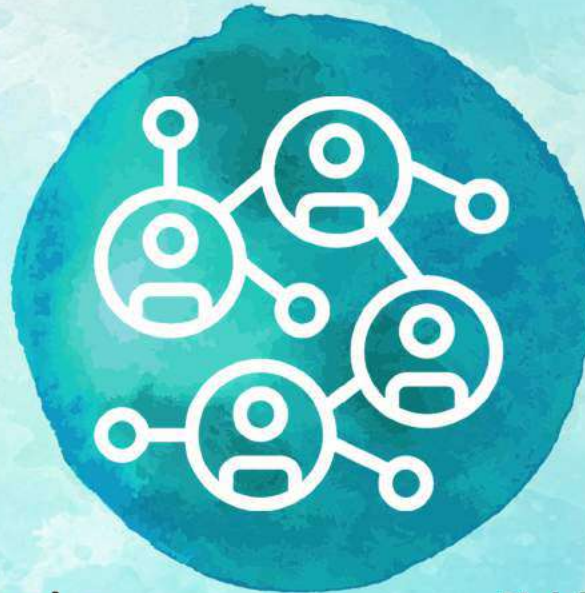
***Bienvenue à NDG's*  
Board of Directors**

**TJNDG**

**NDG Round Table**

**Local Economy  
Coalition**

**The Intercultural  
Table of NDG**



**Collectif autonome des  
Carrefour jeunesse-emploi  
du Québec**

**Table de Concertation des  
CJE de l'Île-de-Montréal**

Through these memberships, we work with various stakeholders in order to improve the services offered to and the quality of life of our users.

# Board of Directors

**ANDREA CLARKE**, President

**NASRI MAZLOUM**, Vice-President

**CAMYILLE LAFRANCE**, Treasurer

**SABRINA EL-CHIBINI**, Administrator

**SYBILLE JUSSOME**, Administrator

**ORNELLA SARAVALLI**, Administrator

**NATALYA SCARLETT**, Administrator

**IRINA CARAUS**, Administrator (staff representative)

**HANS HEISINGER**, Executive Director and ex-officio member

# Notre équipe

**CAROLINE GAUTHIER**, Youth and Entrepreneurship Project Officer

**DARINE CHARLOT**, Career Development Counselor

**DAVID CHARRON**, Career Development Counselor

**DESPINA SOURIAS**, Assistant Director

**ELENA CISSÉ**, Career Development Counselor

**FABIAN VANQUELEF**, IT Technician

**HANS HEISINGER**, Executive Director

**IRINA CARAUS**, Career Development Counselor

**JEAN-MARIE RUGIRA**, Career Development Counselor

**JING BAI**, Information Counselor

**JONATHAN PLATT**, Intervention Worker, Fresh Start

**KATE FATKULOVA**, Information counselor and Project coordinator,  
Our digital future- C'est ici!

**LYNN WORRELL**, Youth Intervention Worker

**MARIE COISCAUD**, Administrative Assistant

**MARIE-CHARLES BOIVIN**, Coordinator of the Table Jeunesse NDG  
(replaced by Tima Khan from March 2020 to February 2021)

**MARIEL ROSENBLUTH**, Intervention Worker, Fresh Start

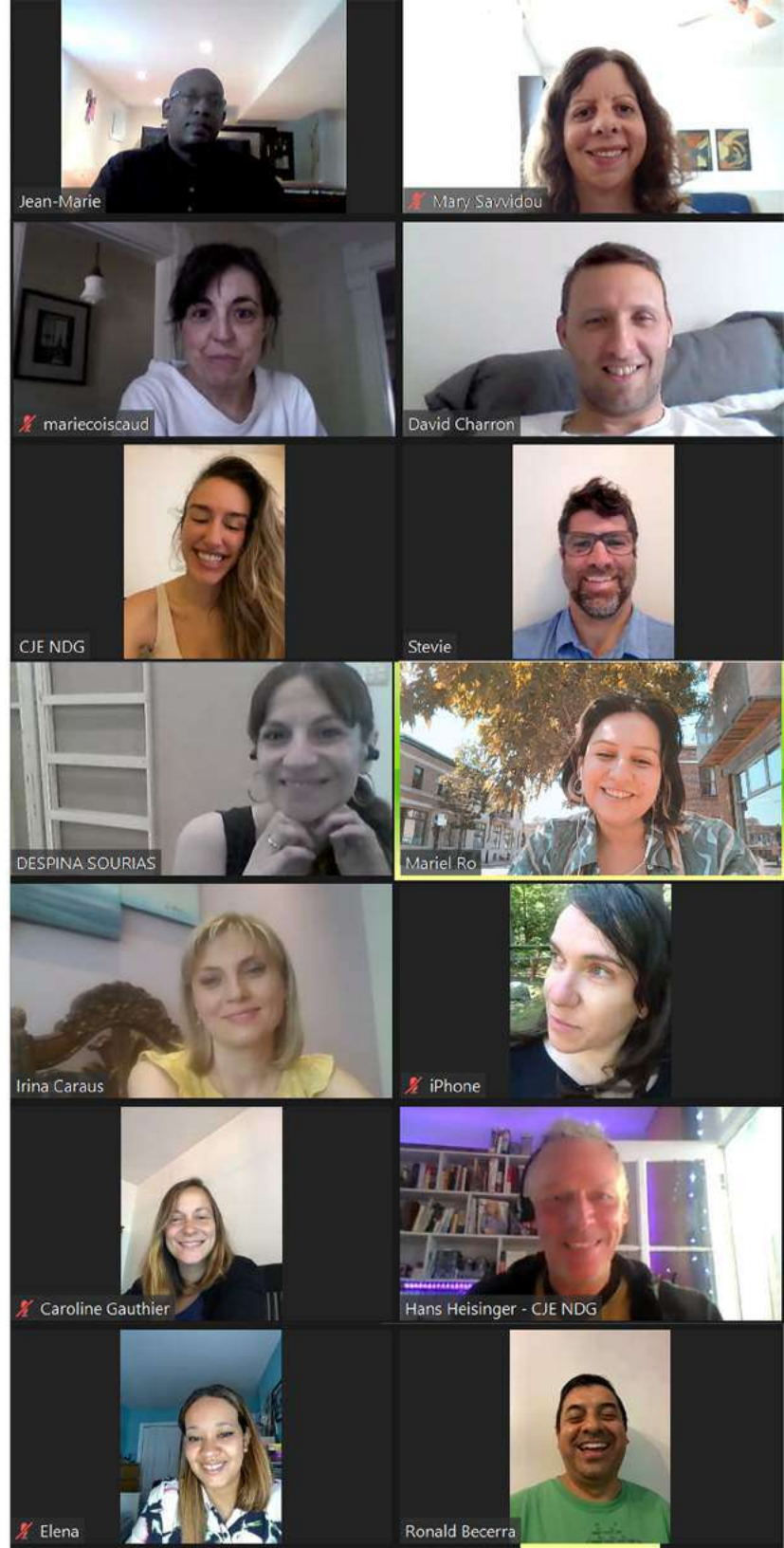
**MARY SAVVIDOU**, Mentorship Counselor

**RONALD BECERRA**, Career Development Counselor

**STEVEN MCFADDEN**, Career Development Counselor

**TIMA KHAN**, Coordonnatrice Table Jeunesse NDG

*Thank you to our interns summer and jobs employees Amélie Gérard-Larocque,  
Ariana Lazaris, Jeff Bangs, Jia Chen, Marie-lou Racine*



# Thank you to all our Financial Partners





**Carrefour jeunesse-emploi**

**Notre-Dame-de-Grâce**

6370 Sherbrooke Street West,  
Montreal, QC H4B 1M9

[info@cje-ndg.com](mailto:info@cje-ndg.com)

[cje-ndg.com](http://cje-ndg.com)

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